

10 Key Principles

- 1 Keep clear and detailed records
- 2 Never make assumptions
- 3 Always share information
- 4 Don't be afraid to challenge decisions
- 5 Consider convening a multi-agency meeting
- 6 Clear, concise and consistent communication
- 7 All need training to work with challenging and evasive parents
- 8 Support your staff
- 9 Safeguarding is everyone's responsibility
- 10 Keep listening to the voice of the child